

Saubermacher was founded in 1979 with the ambition of contributing every day to an environment worth living in; a vision that has never wavered. Indeed, over the last few years our vision has been supported by national and international legislation that parallels our goals.



In recent years, the waste management industry has been moving more and more towards resource management, and the reclamation of raw materials and valuable scrap from waste products is becoming increasingly important. Saubermacher is going one step further and pursues the concept of Zero Waste: by recycling an ever higher percentage of waste, we aim to create an (almost infinite) cycle that, simply put, will lead to absolutely no waste material being left over at all.

Our network of processing plants means we can assure our customers of safe disposal. We provide tailor-made disposal solutions along with comprehensive advice, smart logistics and innovative treatment facilities with outstanding recycling rates. An extensive network of subsidiaries means we can

draw on experts from a wide range of disciplines, e.g. laboratory analysis, facility management and plant logistics.

The Fourth Industrial Revolution – known as Industrie 4.0 – is also underway at Saubermannacher. As a leader in waste intelligence we see digitisation and automation as a great opportunity to provide more individual customer service, achieve even higher recycling rates and save CO2. In this context, we continually develop our skills and invest so that we are able to adapt to customer-driven change. At the same time we are prioritising in-house research and development in order to be able to provide recycling solutions for new and increasingly complex waste streams such as lithium-ion batteries.

In line with our corporate values of taking responsibility for people and the environment and shaping the future together, we take social and environmental measures in accordance with the principles of sustainable development.

our vision  
zero waste

**“ The “employees” stakeholder group is the first one we need to get on board. ”**



CSR refers to a company's responsibility for their impact on society, and covers fair business practices, staff-oriented human resources policies, prudent use of natural resources, protection of the climate and the environment, sincere social engagement and responsibility even for the supply chain.

our corporate values

- + "Audit berufundfamilie" (work and family audit)  
seal of approval



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and diligence in relation to all our treatment and recycling activities are of course a matter for us. Our regular climate protection activities promote public awareness of environmental issues.

We see it as our overriding mission to create added value for our customers and for society. For this reason we deal with our customers' requirements as flexibly as possible, providing innovative, tailored solutions for today and for the future. For our employees, we are a reliable and fair employer. We value the individuality of each and every one, support their personal and professional development and provide a range of ways for them to get involved with shaping the business.

responsibility.

We take

	Units	2015	2016	2017	Difference 2016/2017 in %
<b>Business</b>					
Group sales	Mio. EUR	271	282	295	4,6
<b>Staff</b>					
Staffing level excl. maternity leave, parental leave, military service and apprentices		3.069	3.009	3.135	4,2
Women as proportion of total workforce	%	21,6	21,1	22,3	5,7
Reportable accidents per year	%	-47	-43	-34	25,8
Annual sick days per staff member	number	10,97	12,19	12,71	4,2
<b>Resource consumption 3)</b>					
Electricity consumption	kWh	7.181.127	7.281.674	7.232.912	- 0,7
CO <sub>2</sub> emissions due to electricity consumption	tonnes	0	0	0	0
Natural gas	m³	71.717	64.116	61.178	- 4,6
District heating	kWh	24.710	24.680	989.440	+ 3.900
Wood chips	strm	62	60	61	+ 1,7
Fuel oil EL + L	litres	171.304	114.143	52.119	- 54,3
Total diesel	litres	5.083.277	4.899.724	4.790.719	- 2,3
Natural gas	kg	25.775	44.410	17.686	- 60,1
Total water consumption	m³	32.671	32.664	24.760	- 24,2

- 1) Using green electricity
- 2) Switching one large site from heating oil to district heating
- 3) Values for Austria

We do not have unlimited amounts of raw materials. Product design and product components are getting more and more costly. One example of this are electronic devices, which is one of the sectors generating the fastest-growing amount of waste within the EU.

Against this background and in line with the corporate values of taking responsibility for people and the environment, Saubermacher sees its role as returning residual material to the material cycle. This is based on the underlying concept of professional and innovative processing that will turn waste into valuable sources of materials and energy.

“ Our mission is to recycle all materials to ensure that no waste is left behind.”

The company's Zero Waste vision is driven by the guiding principle of ensuring that no waste whatsoever is left behind. This means processing waste material so as to recycle an ever higher percentage of waste, creating an (almost infinite) cycle.

Research and development at Saubermacher therefore focus on innovations that will reduce or minimise waste, promote

reuse and enable ongoing increases in recycling. In the context of its Zero Waste strategy, Saubermacher also helps its customers and partners to identify the resource potential of their waste, and therefore has an impact on their raw materials supply. Saubermacher's in-house business consultants are already helping manufacturers to develop products that can be completely recycled at the end of their useful life.

For society, the regions and ecology. We see it as our social obligation to make a significant contribution to waste management and circular economy in Austria and Central and South Eastern Europe. As pioneers in our industry, we use our knowledge to make a decisive contribution to the further development of environmental standards. We work proactively with legislators, research and development companies, as well as public authorities, sharing our expertise on all waste management issues. Our commitment and our ideas thus play a key role in creating an eco living in the that is worth living in.

We take economic principles seriously and act prudently, and in doing so, we are committed to effective and efficient process design along the entire value creation chain. We have clear goals and develop strategies for a successful development in the future. Continuous improvement and deployment of the most state-of-the-art technologies ensure our competitiveness and the value of the company.

For the company.

We are aware that our business activities impact both people and natural systems. We therefore strive to return raw materials to the material cycle and treat resources considerably and in a manner that is fair to all generations. Transparency and diligence in relation to all our treatment and recycling activities are of course a matter for us. Our regular climate protection activities promote public awareness of environmental issues.

**For the environment.**

We see it as our overriding mission to create added value for our customers and for society. For this reason we deal with our customers' requirements as flexibly as possible, provide innovative, tailored solutions for today and for the future. For our employees, we are a reliable and fair employer. We value the individuality of each and every one, support their personal and professional development and provide a range of ways for them to get involved with shaping the business.

We have set our life values that provide us with direction, and embedded values such as cooperation, common values and support for the skills and abilities of every single person. The ingredients of our success are our motivated staff, strong relationships and loyal customers whom we convince every day by our commitment to environmental, social and commercial issues.

Our personal understanding of social justice aims to ensure that all people are able to participate equally in the economy and society, to live in an unmanaged environment and to achieve their potential.

We want this sustainability report to take you on a journey with us. We would like to thank everyone who supports Sandbergrecher in its work and believes in our values, and we hope that at the end you'll feel able to say that we really have cleaned up!

Sustainability is only possible with a good balance of give and take. This is the basis of Sandeubacher's approach: we try to embed this attitude in our corporate culture on a daily basis. As a manager, we place people and the environment at the centre of all we do, involve resource saving strategies, which are implemented all over Europe, and even our zero waste vision, are only part of what we contribute to ensure we all have a healthy environment to live in.

pioneering.  
thinking. rethinking.

# our contribution to sustainability



# Saubermacher

HANS ROHN  
Supervisory Board Chairman

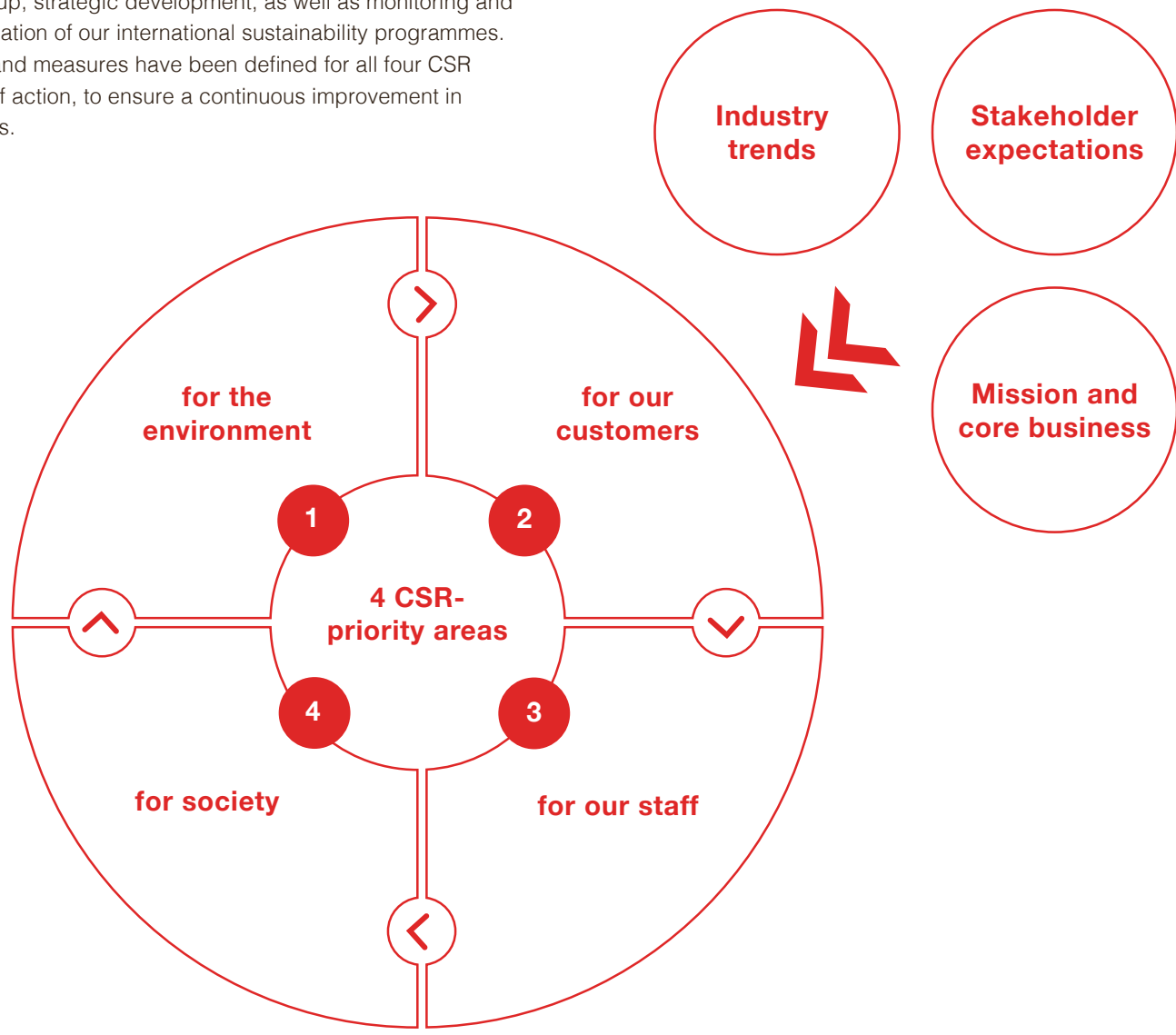
James Roth



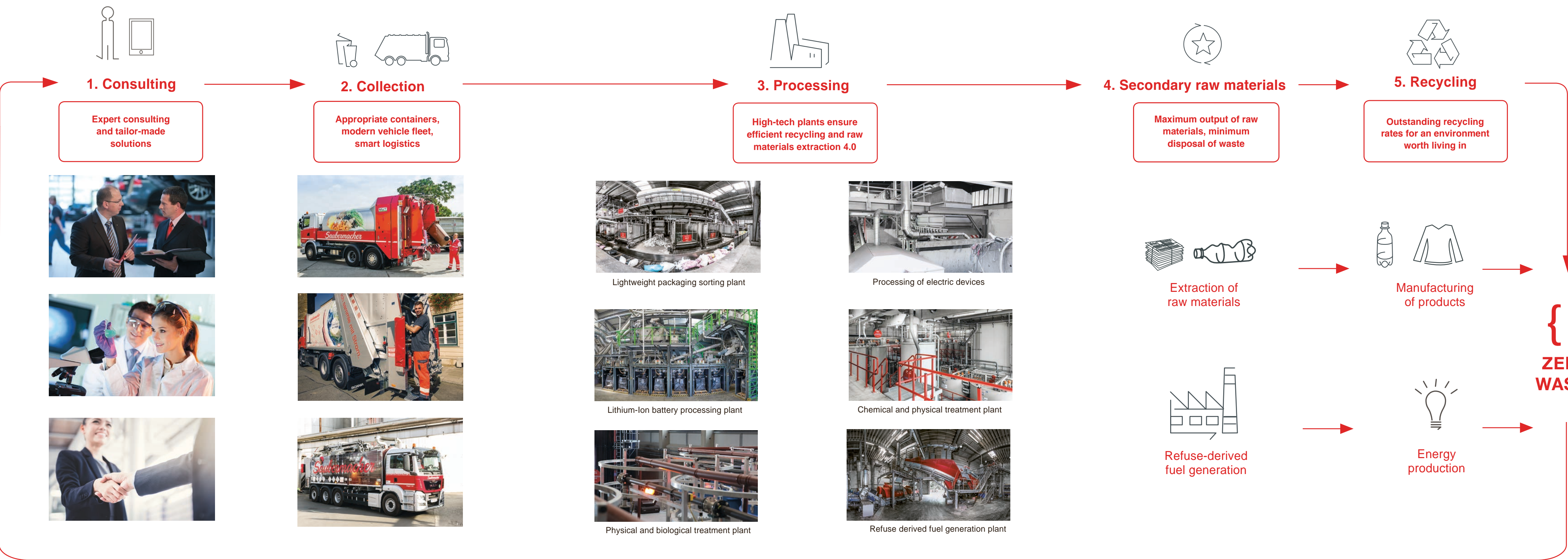


4 saubermacher
csr-priority areas

The CSR agendas are embedded at all levels throughout Saubermacher. Overall responsibility lies directly with the Managing Board. The CSR Coordination Unit takes care of data collection and analysis across the group, strategic development, as well as monitoring and coordination of our international sustainability programmes. Goals and measures have been defined for all four CSR areas of action, to ensure a continuous improvement in all areas.



your way to
zero waste with us



\*Examples of Saubermacher processing plants



We see it as one of our primary tasks to provide consulting on how to reduce waste and we therefore promote product recycling and measures to prolong a product's lifespan.

When it comes to materials recycling and thermal processing (to generate energy), it is our role to ensure that raw materials are used as efficient as possible, and returned to the material cycle. Residual materials that cannot be recycled are disposed of safely and correctly.

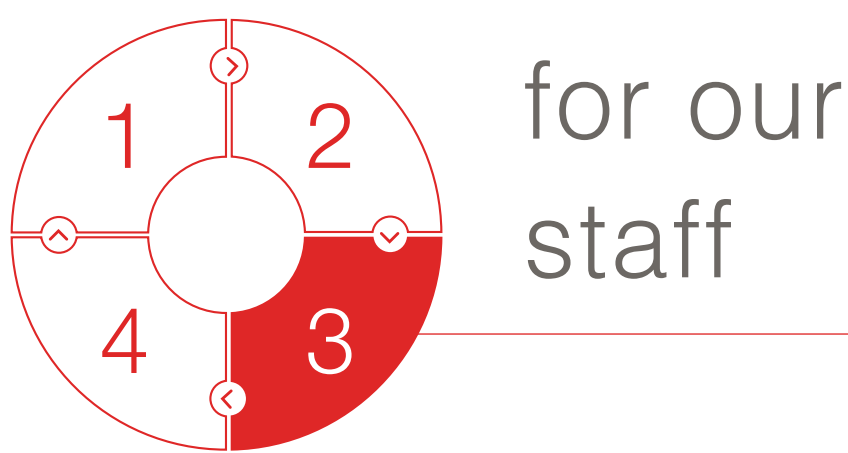


Savings of 427.000 tonnes CO2 p.a. (Figure for 2011: 284.000 tonnes) Equivalent to 85.000 football pitches



We offer our customers innovative recycling solutions with needs-based logistics and sustainable processing plants. We also provide added value with new digital services, e.g. a customer portal for order processing, Wastebox – an internet platform that handles standardised waste disposal jobs in collaboration with our partners – and the Daheim service app, which includes waste collection dates and other information for members of the public.

We provide our customers with expert consulting on how to reduce waste, develop and improve recyclable products, the latest recycling solutions and improvement of their CSR activities. The Saubermacher Academy focuses on knowledge transfer concerning waste reduction, correct separation of waste, safe storage and transport, as well as new recycling solutions.



The professional and personal development of our staff is a key concern for us, which is why we prioritise systematic staff development. We promote continuous development of our staff through comprehensive internal and external training programme, trainings on workplace safety, ergonomics and healthy lifestyles (incl. nutrition and fitness) and promotion of health in the workplace.

As a family company, we support the concept of work-life balance and have a range of programmes to allow staff to combine work and family life in a best possible way. Staff can get in touch with the "My Guide" contact point with any concerns, and get help from their colleagues in difficult life situations by the „Helping Hands“ club.



Setting up public-private partnerships (PPP) enables us to use our expertise and experience to provide efficient solutions for the public sector. We promote strong joint working with local recycling partners.

Our comprehensive public CSR activities include environmental education; guided "eco-tours" that allow participants to experience the waste management industry at first hand; the "restlos geniessen" (enjoy every crumb!) initiative aimed at reducing food waste; the "Sara and Rob clean up" app and children's book; specialist conferences and workshops for the recycling sector; Saubermacher Academy courses on a range of sustainability issues; and the Hans Roth Environment Award, which recognizes up-and-coming scientists.



2017 achievements for the environment\*\*:

Materials recycled: + 150.000 tonnes paper + 45.000 tonnes waste wood + 30.300 tonnes steel + 16.000 tonnes plastic + 1.400 tonnes aluminium + 1.000 tonnes glass + 600 tonnes copper

Thermal recycling: + 308.000 tonnes refuse-derived fuel + 250.000 tonnes other thermal utilization + 1.610 GWh energy (equivalent to the heat requirement of approx. 70.000 detached houses)

\*\*...Values for Saubermacher Austria

2017 achievements for our customers:

Food producer Over 1.500 tonnes waste p.a. Potential identified to raise recycling rate from 72% to 85%.

Chemicals company Over 2.600 tonnes waste p.a. Potential identified to raise recycling rate from 64% to 82%, already mostly achieved in large parts.

Automotive manufacturer Over 9.800 tonnes waste p.a. Recycling rate raised from 80% to over 90%.

Fashion and sports retailer Sustainability check carried out on entire company and potential for optimisation identified in all business divisions.

2017 achievements for our staff:

Health promotion 37 events (incl. medical checkups, fitness, nutrition, etc.).

Helping Hands 80 staff members provided with support.

Family Day Parents brought their children to work on our first Family Day.

Saubermacher Academy 58 internal and 161 external courses held with a total of 1.055 staff attending.

Accident-free driving 317 drivers recognized for safe driving.

2017 achievements for society:

Public Private Partnership Expansion of the Graz-based servus company to promote waste management in the region.

Saubermacher Academy 4 courses with 279 participants on a range of sustainability issues.

Company tours Tours of company operations for around 1.600 people at the Graz and Retznei

sites, to promote understanding of sustainable resource management.

Hans Roth Environment Award 4 up-and-coming scientists recognized for their work on recycling and waste management.

Recycling discovery day Organised in partnership with Austria Recycling AG for 17 primary school classes (over 300 children).